



Please read these Terms and Conditions carefully as acceptance of these is a prerequisite of any booking. All bookings are accepted, subject to the following Terms and Conditions, which form part of the contract of hire.

Terms & Conditions

Events Casino is a trading name of Event Prop Shop Ltd. All equipment remains property of Event Prop Shop Ltd.

Payment:

A non-refundable deposit is required to secure a booking together with a signed confirmation of booking. An Invoice will be issued on receipt of the deposit. Payment of the remaining balance **must** be paid no later than 10 days before the event. No dates or hire items are reserved without the payment of a deposit and the completion of a Booking Form.

Cancellations:

When a booking is received, Events Prop Shop Ltd. is financially obligated to engage the services of staff, suppliers and make logistical arrangements. Therefore the following cancellation terms apply:

If cancellation is made by the hirer outside 28 days of the date of the event, the hirer is liable to pay 50% of the booking value. Cancellations between 28 days and 14 days of the date of the event, the hirer is liable to pay 75% of the booking value. Cancellations inside 14 days of the event will be charged at full cost.

Events Prop Shop Ltd. reserves the right to cancel any bookings made by clients that refuse or fail to comply with our Booking Conditions. In this instance, when cancellations have to be made within 14 days of the event, full payment will be required.

Event Duration and Timings:

The period for which the event shall be run will be stated in the Booking Form, this is normally a maximum of 6 hours. For events that last more than 6 hours additional charges may apply. In the case of Casino Hire, the event period is 3 hours unless otherwise stated. Any specific requests for extended hire or for early set up will incur additional charges.

Whilst every effort will be made to ensure our timely arrival, if due to circumstances outside our control, the event starts late, our liability is limited to a pro-rata reduction in hire rates, alternatively, the event can run on, if in agreement with the hirer, to recover lost time.

Equipment and Damage:

All equipment, including props, casino tables, cards, chips and accessories remains the property of Event Prop Shop Ltd. Deliberate acts of vandalism, accidental damage or theft of equipment will be chargeable to the hirer at our standard rate applicable at the time of hire. Event Prop Shop reserves the right to alter or amend equipment if necessary due to unforeseen circumstances. If this occurs, Event Prop Shop Ltd. will attempt to notify the hirer in advance of these changes. Damage caused by wilful disregard of instructions given by any of our representatives, will be charged to the hirer.

Event Prop Shop Ltd. insists that no drinks be placed on our casino tables at any time, and food must not be consumed at the casino tables at any time. If damage occurs to the casino tables due to wilful disregard of these rules, the damaged table will be shut down immediately and no refund will be offered regardless of the remaining dealing time. In this situation, if a guest causes damage to our equipment, whether intentionally or accidentally, the hirer will be responsible for the damage and liable to pay for the repair or replacement of the equipment.

Event Prop Shop Ltd. has a zero tolerance policy on verbal or physical abuse directed toward, or in the presence of our staff. This includes bad language and threatening behaviour. In this instance Events Prop Shop Ltd. reserves the right to shut down the casino with immediate effect. No refunds will be available. Event Prop Shop Ltd. reserve the right to prohibit from participating, any guest at an event, that is disruptive, excessively intoxicated or inhibiting other guests enjoyment at the casino tables.

Insurance:

Events Prop Shop Ltd. has £5,000,000 public liability insurance cover. The policy document is available for inspection on request. A Health and Safety officer has been appointed within the company and the Health and Safety Policy document is available for inspection. Event Prop Shop Ltd. regularly conducts risk assessment analysis before staging an event, nevertheless, Event Prop Shop Ltd. shall not be responsible for any injury or damage to persons or property arising from the use of any equipment under hire. All persons use the hire facilities provided entirely at their own risk. All electrical items should be tested by the client prior to use.

Hirer Responsibilities:

The Hirer assumes responsibility and liability for all hire items once they have been delivered to the venue.

Event Prop Shop Ltd. does not accept any responsibility for any injury or damage, to persons or property, resulting from the use of items hired. Event Prop Shop Ltd does not accept liability for any consequential loss or additional costs incurred by the hirer as a result of the use of our hire items.

Event Prop Shop Ltd. hire items are intended for indoor use only and are supplied 'dry-hire' only. The hirer assumes responsibility for any injury or damage caused as a result of moving hire items to an outdoor, unsafe or hazardous location. In the event that equipment hired from Events Prop Shop Ltd. is required to be left unattended, the hirer is responsible for providing adequate and suitable security arrangements for the safe keeping of the equipment during the period of hire.

The hirer must take all necessary steps (at its own expense) to retain possession and control of the equipment and in the event of losing possession or control will take all necessary steps to recover the equipment. The cost of replacing or repairing the equipment will be borne in full by the hirer. The hirer will pay the owner the full retail cost of any equipment that is lost, stolen or damaged beyond economic repair. This clause shall not affect your statutory rights.

Installation, Delivery & Collection.

Installation at your venue is not included in the hire price unless stated in your agreement.

Our standard hours of operation are between 9.00am and 5.00pm, Monday to Friday. Items are generally delivered or collected within these working hours. If you require a late/ early delivery/ collection or de-rig outside of these hours, this is not included in the hire price and you should request a specific quotation for this service. Due to logistical constraints, it is not always possible to offer the option for an out of standard hours delivery or collection, and this service may be completely unavailable at your venue. Unless otherwise stated in your quotation and invoice, items are collected the morning following events, after 9.00am. It is the client's responsibility to confirm with the venue that props hired are to be collected the following morning after 9.00am.

The hirer is responsible for arranging adequate access arrangements at the venue. Where the venue does not have its own parking facilities, Event Prop Shop Ltd. reserves the right to pass on incurred parking fees and/ or incurred penalty charges for refund by the hirer. In compliance with Health and Safety regulations, Event Prop Shop Ltd. will refuse to unload where hazardous and severely restricted access conditions exist.

Event Prop Shop Ltd. reserves the right to refuse to deliver or unload when is unable to navigate blocked or restricted loading bays. If your venue uses a Traffic Marshalling System and time restrictions are placed on delivery and collection, this must be declared at the time of booking. If your venue imposes financial time penalties for loading and unloading, the hirer accepts responsibility for reimbursing Event Prop Shop Ltd. the full amount of any penalties incurred after the event. The hirer will be responsible for any additional costs incurred in providing additional staff to assist with restricted access conditions. Our vehicle must be permitted to remain on site at your venue to facilitate delivery by one delivery driver. If your venue requires advance notice documentation, to be submitted prior to delivery, this must be declared at the time of booking. Site visits, prior to events, to accommodate venue security protocols are at additional charge and this service may not be possible.

Restricted Access:

If your venue uses a Traffic Marshalling System and time restrictions are placed on delivery or collection, this must be declared at the time of booking. If your venue imposes financial time penalties for loading and unloading, the hirer accepts responsibility for reimbursing Event Prop Shop Ltd. the full amount of any penalties incurred, post the event. The hirer will be responsible for any additional costs incurred in providing additional staff to assist with restricted access conditions. Restricted access conditions include, but are not limited to, inaccessible loading bays, access to loading bays being declined by the venue, single or double yellow lines, red lines, bus lanes, bollards, steps up or down, long carries or access that cannot be navigated by the use of a wheeled goods trolley. Loading bay entranceways that are above road level and that necessitate items to be lifted or raised

from the ground. If any of these undisclosed conditions exist at your venue, then delivery may not be possible and refused by our delivery driver. No refunds will be available.

Our vehicle must be allowed to remain on site at your venue to facilitate delivery by one delivery driver. If your venue requires advance notice documentation, prior to accepting deliveries, or site visits, prior to events, to accommodate venue security protocols, this service is not available.

Goods Lifts & Access at your Venue:

If access to your event room is via a goods lift, it is the responsibility of the hirer to check all items will fit inside the lift before ordering. The dimensions of all our props are available on request. Event Prop Shop Ltd. does not accept responsibility for losses incurred to the hirer if access is delayed or prevented due to inadequate size of the goods lift or if access inside the lift is restricted due to unattended items inside the lift.

Termination of Hire:

Event Prop Shop Ltd. shall be entitled to terminate the contract immediately and repossess the equipment at any time where the hirer is in breach of these terms and conditions, or if the hirer takes any steps, or if any process or action is started which, in the owners reasonable opinion suggests that the hirers solvency is in doubt. In this instance, the hirer authorises Event Prop Shop Ltd. to enter any property where we reasonably believe equipment to be, in order to repossess such equipment.

Third Party Event Companies and Casino Hire:

When Event Prop Shop Ltd. provide Casino Hire for third party event companies, the following conditions apply:

1. The operation of the Casino Hire is under the supervision and control of our casino manager or appointed representative only.
2. When drinks tables are available, these **must** be provided.
3. Event Prop Shop offers no guarantee or assurance that the client does not discover that Event Prop Shop Ltd. are the original provider of the Casino Hire.
4. Event Prop Shop Ltd. require that the Casino Manager or appointed representative will have the final decision on the positioning of the casino tables and any prop hire, so that they may operate effectively in a safe working environment.
5. If there are prizes provide by the client, these must be made known to the Casino Manager before the tables open. Whilst every step possible will be taken to provide an accurate list of the winning players, no liability is accepted for any consequence of the winners list being inaccurate.
6. Alterations to rules, running and operation of the casino are not permitted, under any circumstances.

Event Photography:

Photographs are routinely taken at events and event venues where props hired form part of the set or venue decoration. Unless prohibited by a Non Disclosure Agreement, signed by both parties, the hirer consents to any photography, audio and video recording and its release, reproduction or publication on social media, websites or any other promotional purpose. Images, photos and videos may be used to promote similar events to prospective clients, to highlight the service provided and to showcase the service provided.

The hirer waives all right to any claims for payment for any royalties in relation to the publication and distribution of any images or videos taken at their event. The hirer also waives any editorial control, approval or inspection of images taken at their event.

Copyright & Intellectual Property:

All of our products, images, website materials, content, and intellectual property are protected by copyright laws. Unauthorised copying or reproduction is classed as infringement of copyright. Legal action will be taken against any individual or company copying or attempting 'passing off' any of our products, images, artwork or designs.

Risk Assessments and Method Statements for Third Party Event Companies:

Event Prop Shop Ltd. regularly conducts it's own Risk Assessment analysis prior to events, however, when contracted by a third party event company, props hired are classed as 'dry hire' only. i.e. Delivered to a suitable loading bay or drop off area. It is the responsibility of the third party event company that is in overall control of the event, to conduct its own risk assessment and method statement regarding the use of any of the props hired. The reason for this, is because third party event companies often move props from their original, pre-arranged location, creating new unforeseen hazards for which Event Prop Shop Ltd. accepts no responsibility.

Force Majeure:

Event Prop Shop Ltd, will not be liable for any failure or delay in providing our services, where that failure or delay results from any cause that is beyond our reasonable control. Such causes include, but are not limited to: Traffic delays, inclement weather, snow, ice, floods, that impact on the delivery of props by a specified time, inclement weather rendering the use of props impossible, unsafe or likely to be damaged, power failure, internet service provider failure, industrial action, civil unrest, fire, explosion, flood, storms, snow, freezing conditions, earthquakes, subsidence, acts of terrorism, acts of war, governmental action, outbreak, epidemic, pandemic or any other natural disaster, or any other event that is beyond our control.